

Firma  
Anrede  
Vorname Name  
Namenszusatz  
Straße Nummer  
PLZ Ort

enercity Netz GmbH  
Postfach 18 01  
30018 Hannover

Gasumstellung  
ServiceNummer 0800.36372489  
info@mein-h-gas.de  
www.mein-h-gas.de

Tag. Monat Jahr

## Appointment to adjust your gas appliances

Object: Lindenstraße 123, 30283 Hannover, (May Mustermann)  
Gas meter number: 3028330283

Hello,

some time ago we informed you about the adjustment within the gas conversion. For this purpose you will be visited by our technician on:

**«DATE» in the time from «TIME\_FROM» clock to «TIME\_BY» clock.**

Please allow a maximum of 60 minutes per gas appliance for the adjustment work in addition to the travel time mentioned.

Please keep the adjustment date. Perhaps neighbors or friends can also support you if you are unable to attend. Due to technical requirements, we cannot offer you another appointment. If you cannot keep the appointment under any circumstances, call the free service number 0800.36372489 as soon as possible.

### Important notice

For safety reasons, we are obliged to adjust your gas appliances within a strictly specified time window. If we do not succeed in arranging a joint appointment within the scheduled period, we will have to initiate further measures, up to and including **blocking your point of consumption**, for safety reasons and to avert danger to life and limb.

### What else can you do?

Please assist us by making the gas meter and gas appliances accessible. In addition, for liability reasons, the gas appliances must be both ready for operation and in operation on the adjustment date. Otherwise, there is a risk of a defect. If possible, also have the gas appliance manufacturer's instruction manuals, technical descriptions and maintenance instructions available. The adjustment usually involves replacing some parts, such as a gas nozzle. Here you do not have to worry about anything. We will bring the appropriate spare parts and install them professionally. To ensure a safe operating condition, we also carry out an exhaust gas measurement. Both processes are documented by photos, among other things.

Your **security PIN**  
for the gas conversion:

**1 2 3 4 5 6 7 8**

Please have it ready  
for all matters!

### For your security

All companies commissioned by us will state their personal security PIN at the front door without being asked and show their employee ID. If you have any doubts about an identity, refuse entry. Call us immediately on the free service number 0800.36372489 or, if you have reasonable doubts about fraud, call the police on the emergency number 110.

### Do you have any questions?

You can find more information about the gas switch at [www.mein-h-gas.de](http://www.mein-h-gas.de). We will also be happy to answer your questions by e-mail at [info@mein-h-gas.de](mailto:info@mein-h-gas.de) or in person at the natural gas office (at the enercity KundenCenter, Standehausstrae 6 am Kropcke, 30159 Hannover).

Kind regards  
enercity Netz GmbH

i. A. Rocco Wille  
Division Manager Grid Operation

i. A. Yves Seitz  
Project Manager Gas Conversion

**Attachment:** Info sheet safety instructions

English?

Turke mi?

Jezyk polski?

Русский?

العربية؟

فارسي؟



[www.mein-h-gas.de/  
sprachen](http://www.mein-h-gas.de/sprachen)

### List of your gas appliances to be adjusted

It is possible that not all of the gas appliances we cover are listed here. In this case, we have to adjust the respective appliances at different times due to technical requirements. You will receive an additional appointment for this.

Manufacturer	Appliance type	Appliance type
1. Viessmann	Vitodens 222-F 13	Brennwerttherme
2. Hersteller	Geratetyp	Gereart
3. Hersteller	Geratetyp	Gereart
4. Hersteller	Geratetyp	Gereart
5. Hersteller	Geratetyp	Gereart
6. Hersteller	Geratetyp	Gereart
7. Hersteller	Geratetyp	Gereart
8. Hersteller	Geratetyp	Gereart
9. Hersteller	Geratetyp	Gereart
10. Hersteller	Geratetyp	Gereart
11. Hersteller	Geratetyp	Gereart
12. Hersteller	Geratetyp	Gereart
13. Hersteller	Geratetyp	Gereart
14. Hersteller	Geratetyp	Gereart
15. Hersteller	Geratetyp	Gereart
16. Hersteller	Geratetyp	Gereart
17. Hersteller	Geratetyp	Gereart
18. Hersteller	Geratetyp	Gereart
19. Hersteller	Geratetyp	Gereart
20. Hersteller	Geratetyp	Gereart