

Firma  
Anrede  
Vorname Name  
Namenszusatz  
Straße Nummer  
PLZ Ort

enercity Netz GmbH  
Postfach 18 01  
30018 Hannover

Gasumstellung  
ServiceNummer 0800.36372489  
info@mein-h-gas.de  
www.mein-h-gas.de

Tag. Monat Jahr

## Customization information

Object: Lindenstraße 123, 30283 Hannover, (May Mustermann)  
Gas meter number: 3028330283

Hello,

Thanks to your support, we were able to successfully record the gas conversion in a first step. The list on the reverse contains all the gas appliances that we have registered at your site. Please check them and report any discrepancies to us immediately by calling the free service number 0800.36372489 or by sending an e-mail to info@mein-h-gas.de. Gas appliances not recorded by us cannot be adjusted. This leads to delays and additional work for us and for you. In the worst case, we may have to shut off a gas appliance/the gas connection on the adjustment date to avert danger.

### What is the next step?

The following procedure is possible:

1. The adjustment is taken over by enercity Netz GmbH.
2. The manufacturer/dealer takes over the adjustment.
3. The adaptation is carried out by a contract installation company.
4. Your device adapts itself (self-adapting). No further steps are necessary.  
Gas conversion is already completed for this device.
5. Your device adapts itself (self-adapting). Since a defect was detected in the detection, a new test is performed by enercity Netz GmbH.

Please refer to the device list to find out which procedure (1. - 5.) is planned for a device.

If several gas appliances have been registered in your household, you may receive a separate appointment. This is due to the different technical requirements and adjustment times for each appliance. Of course, we try to keep the effort for you as low as possible and, if possible, adjust all gas appliances on one date.

### What else can you do?

Please support us by ensuring the technically perfect condition and access to your gas appliances. Only then can an adjustment be carried out.



English?  
Türkçe mi?  
Język polski?  
Русский?  
العربية?  
فارسی?

[www.mein-h-gas.de/  
sprachen](http://www.mein-h-gas.de/sprachen)

**Do you have any questions?**

You can find more information on gas conversion at [www.mein-h-gas.de](http://www.mein-h-gas.de). We will be happy to advise you on the free service number 0800.36372489, by e-mail at [info@mein-h-gas.de](mailto:info@mein-h-gas.de) or in person at the ErdgasBüro (at the enercity KundenCenter, Ständehausstraße 6 am Kröpcke, 30159 Hannover).

**Do you like it paperless and digital?**

And prefer to receive your gas switchover information by e-mail or appointment reminders by SMS? No problem. You can easily register on our website [www.mein-h-gas.de](http://www.mein-h-gas.de). All you need is your individual registration code: **123456789123456789**

Kind regards  
enercity Netz GmbH



ppa. Heiko Weduwen  
Division Manager Grid Operation



i. A. Yves Seitz  
Project Manager Gas Conversion

Note: You can find our information on data protection in accordance with Art. 13 DSGVO on the internet at [www.mein-h-gas.de/dsgvo](http://www.mein-h-gas.de/dsgvo).

**Attachment:** Adaptation flyer

| <b>List of your objects and the gas appliances to be adjusted</b> |                 |                  |   |
|---|-----------------|------------------|---|
| <b>Type of appliance</b>  | <b>Quantity</b> | <b>Procedure</b> | <b>Adaption period</b>                  |
| Decorative stove  | 123             | 1                | 00.00.0000 – 00.00.0000                 |
| Gas condensing boiler   | 456             | 2                | Information by manufacturer/distributor |
| Heating heat pump   | 789             | 3                | Information by contract installer       |
| Rotary spit grill   | 1011            | 4                | Device is self-adapting                 |
| Gas patio heater  | 234567          | 5                | 00.00.0000 – 00.00.0000                 |
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| Heating heat pump   | 789             | 3                | Information by contract installer       |
| Rotary spit grill   | 1011            | 4                | Device is self-adapting                 |
| Gas patio heater  | 23456           | 5                | 00.00.0000 – 00.00.0000                 |