

Firma
Anrede
Vorname Name
Namenszusatz
Straße Nummer
PLZ Ort

enercity Netz GmbH
Postfach 18 01
30018 Hannover

Gasumstellung
ServiceNummer 0800.36372489
info@mein-h-gas.de
www.mein-h-gas.de

Tag. Monat Jahr

Customization information

Your objects at the time of switching 31.12.2022

Hello,

Thanks to your support, we were able to successfully record the gas changeover in a first step.

The list on the back contains

- Objects assigned to you that will be taken into account at the above-mentioned switching time and
- all recorded gas appliances per object.

Important: The changeover does not take place on a district basis, but is based on the technical specifications of the gas network. It is therefore possible that neighboring properties will be adjusted at different times. If properties are missing, they will fall into a different switching district and you will be contacted again by us.

Please check the device specifications for completeness and report any discrepancies to us immediately via the free service number 0800.36372489 or by e-mail to info@mein-h-gas.de. Gas appliances not recorded by us cannot be adjusted. This leads to delays and additional work for us and for you. In the worst case, we may have to shut off a gas appliance/the gas connection on the adjustment date to avert danger.

What is the next step?

The following procedure is possible:

1. The adjustment is taken over by enercity Netz GmbH.
2. The manufacturer/dealer takes over the adjustment.
3. Your contract installation company takes care of the adaptation.
4. Your device adapts itself (self-adapting). No further steps are necessary.
The gas conversion has already been completed for this device.
5. Your device adapts itself (self-adapting). Since a defect was detected a new test is performed by enercity Netz GmbH.

Please refer to the device list to find out which procedure (1 - 5) is planned for a gas device.



English?
Türkçe mi?
Język polski?
Русский?
العربية?
فارسی؟

[www.mein-h-gas.de/
sprachen](http://www.mein-h-gas.de/sprachen)

If several gas appliances have been registered in a household, you may receive a separate appointment for each. This is due to the different technical requirements and adjustment times for each appliance. Of course, we try to keep the effort for you as low as possible and, if possible, adjust all gas appliances on one date.

What else can you do?

Please support us by ensuring that your gas appliances are in perfect technical condition and that you have access to them. Only then can an adjustment be carried out.

Do you have any questions?

You can find more information on gas conversion at www.mein-h-gas.de. We will be happy to advise you on the free service number 0800.36372489, by e-mail at info@mein-h-gas.de or in person at the ErdgasBüro (at the enercity KundenCenter, Ständehausstraße 6 am Kröpcke, 30159 Hannover).

Kind regards
enercity Netz GmbH



i. A. Rocco Wille
Division Manager Grid Operation



i. A. Yves Seitz
Project Manager Gas Conversion

Note: You can find our information on data protection in accordance with Art. 13 DSGVO on the internet at www.mein-h-gas.de/dsgvo.

Attachment: Adaptation flyer

List of your objects and the gas appliances to be adjusted

Object: Musterstraße 1234, 30123 Hannover/Max Mustermann

Type of appliance	Quantity	Procedure
Decorative stove	123	Appointment for adjustment by enercity netz to follow
Gas condensing boiler	456	Adjustment by manufacturer/dealer
Heating heat pump	789	Adjustment by contract installer
Rotary spit grill	123	Device is self-adapting (no adaptation necessary)
Gas patio heater	456789	Device is self-adapting (verification by enercity netz to follow)

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